

Affirming life at every step of your journey with illness and loss.

COVID-19 Safety Measures

TRU has implemented numerous safety measures in response to COVID-19. We want to ensure that you are aware of how those safety measures may impact your care.

Patient and Family Screening Questions

In order to ensure that we are protecting all of our patients and community members, each of your team members will call to ask you a series of questions prior to visiting your home. Your answers will help to determine what protective equipment (PPE) our team members will wear.

The questions our team members ask you may change based on the latest CDC recommendations. So that you are prepared, some of the questions our team members may ask include:

- Have you or anyone in your household been in contact with someone who tested positive for, or had symptoms of COVID-19 in the last 14 days?
- Do you or anyone in your household have a new cough, fever, or shortness of breath in the last 72 hours?
- Have you or anyone in your household had two or more of the following symptoms in the last 72 hours?

Chills Muscle aches Severe headache

Sore throat Vomiting Diarrhea

Loss of smell or taste Runny nose

• Have you or anyone in your household tested positive for COVID-19?

Note: Answers to these questions will NOT disrupt service or care.

How You Can Help

There are several ways you can help reduce the risk of COVID-19. Whenever possible, please:

- 1. Wear a mask when members of your care team are in your home
- 2. Refrain from using fans before the arrival of members of your care team
- 3. Refrain from using nebulizing treatments within 2 hours of the arrival of members of your care team

As always, thank you for choosing TRU Community Care. Please do not hesitate to reach out to a member of your team with questions or concerns.