

TRU Community Care Fall 2019 Newsletter

TRU Community Care affirms life at every step of your journey with illness and loss.



#### Care for Everyone in Our Community

TRU Community Care believes that everyone in our community deserves to be supported throughout advanced illness and at end-of-life with compassionate, high-quality care. By providing a continuum of care that includes PACE (Program of All-Inclusive Care for the Elderly), palliative care, hospice care, and grief services, it is our hope that more community members will be aware of and utilize our services as soon as they are needed. Access to care remains a prevalent burden that we seek to ease by providing community outreach and education as well as access to our services, regardless of an inability to pay. TRU offers "indigent patient care" for patients with an inability to pay for services. TRU seeks to reduce potentially avoidable physical, emotional, psychosocial, and spiritual suffering, regardless of one's socio-economic status.

Earlier this year, TRU had the opportunity to assist a couple through their decision over whether palliative care or hospice care would be the right choice for the wife. The couple was in the middle of a particularly challenging time - they were actually homeless when the wife was referred to TRU Palliative Care. She was trying to decide if she wanted to continue to seek treatment, wavering back and forth between palliative care and hospice.

The TRU team spent hours identifying resources to help the couple get back on their feet and make the best choice possible for their permanent housing solution. This provided the couple with the time and space to make the decision between admitting her to TRU Palliative Care versus TRU Hospice Care without the additional burden and concern for housing.

In another recent case, a young female facing advanced-stage cancer was torn because she desperately needed help getting her pain under control, but she was still thinking about pursuing treatment in the future. She became frustrated with another organization that she felt had too many restrictions. Our team approached her with the attitude that "we will take this walk with you, day by day." She was admitted to the TRU Hospice Care Center where our team could focus on managing her pain and addressing her current concerns, so she could get back home to her young children. At that moment, she needed our expert hospice care. Regardless of what the future may hold, TRU is committed to doing the right thing for our patients and families each and every day as we walk with them on their journey.

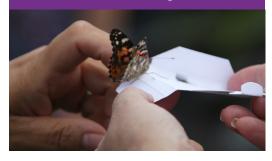
# Butterflies "Take Flight"

On June 22nd, TRU hosted our1st
Annual "Take Flight" Butterfly Release
and Memorial, serving as a celebration
of life and an important step in the
grief process for loved ones coping
with loss. Approximately 200 hundred
people gathered at this year's ceremony
to share memories, relay personal
experiences with grief, read poems, and
to be surrounded by others who might
understand on a deeper level. The rain
cleared and the sun came out just in time
to release the butterflies in the labyrinth
behind TRU PACE - a representation of the
transition of one life form to another.

Next year's "Take Flight" Butterfly
Release and Memorial will take place on
June 13, 2020.

"The butterfly event was beautiful. I loved watching my friend fly away from me. It was a beautiful visualization of what happened. Thanks for all you do to bring peace to people in grief."

- TRU Volunteer and "Take Flight" attendee





#### **TRU Grief Services**

TRU Grief Services are available to everyone in our community. These services include extensive support and resources for people of all ages and throughout all phases of the grief process. We are honored to serve families and individuals who are grieving the loss of a loved one.

Kathy F. completed our 4 and 8-week grief groups in the Spring of 2018 after the unexpected passing of her sister and brother-in-law earlier in 2017. Her sister was her "best friend in the whole world" and Kathy knew she needed additional support to offset the burden on her family. When she reached out to Reta Morrisette with TRU Grief Services, Kathy was comforted by how calming and supportive Reta was as she walked her through all of the available Grief Services options.

The grief groups provided a place for Kathy to navigate her feelings and be accepted without judgment. After completing both programs, Kathy continues to meet with members of one of the groups once a month. Inevitably, they have become her friends on a deep level. Kathy's advice to anyone thinking about TRU Grief Services is, "At least give it a try. It's not always easy, but every minute counts and it is 100% worth your time."

In addition to our free group offerings for the community and one-on-one support provided to families who have experienced a loss through one of TRU's programs, TRU Grief Services is excited to announce a fee-based one-on-one support program for grieving community members starting this fall.

Visit trucare.org/grief for more information about our expanding grief services.

#### Save the Date!

### TRU Cares Fundraising Luncheon

Thursday, November 7, 2019 Academy Senior Living in Boulder 12:00 - 1:00 p.m.

#### **Veteran Honoring Ceremony**

Monday, November 11, 2019 Louisville Recreation & Senior Center 1:00 - 3:00 p.m.

### Go in Peace! Documentary Screening and Panel Discussion

Monday, November 11, 2019 Dairy Arts Center in Boulder 6:00 - 8:00 p.m.

#### Lights of Life Holiday Remembrance

Sunday, December 8, 2019 Unity Columbine Church in Boulder 2:00 - 4:00 p.m.

Visit **trucare.org/events** for more information.

#### Palisade Peaches in Lafayette

Our 2019 "Perfect Peaches" Community Peach Sale fundraiser was a success, with White Orchard in Palisade providing a truckload of peaches from the Western Slope to help support our efforts. Farmer Ray White, a long-time hospice supporter, says, "Working with hospice keeps the peaches rolling out the door and helps people receive the care they need. It's been a great experience to work with TRU and to see how the community pulls together to make it happen. I'm proud to provide quality peaches each year."

Local businesses also rallied to support our mission. Superior Towing donated the tractor-trailer and driver to transport the fruit from Palisade to Lafayette.

AAA Barricade provided the cones that allowed us to create our peach pick-up drive-thru. Our printing partner,

MailGraphics, even lent us a pallet jack. Event sponsors Ewing Leavitt Insurance Agency and Boulder Community Health provided generous underwriting for the event, which raises funds to support TRU's mission to affirm life at every step of your journey with illness and loss. We're grateful to our many 2019 Event Series sponsors, too!

Next year's "Perfect Peaches" Community Peach Sale Pick-Up will be held on Saturday, August 15, 2020.

## TRU's Community of Volunteers

Each year more than 300 volunteers give their time and effort to assist TRU Community Care's mission to provide patients and families with the best emotional, spiritual, and practical support available so they feel affirmed at every step of their journey with illness and loss. TRU volunteers worked 34,048 hours in 2018, providing patient care and clinical support or working at the TRU Thrift Shop.

In 2019, we expanded our volunteer program to include volunteer support for our growing palliative care patient population. Holly M. started volunteering at the beginning of the program, providing companionship for a patient twice a month at her home. The volunteer program has allowed Holly and the patient to share life's experiences, such as work, family, and travel. Overall, the palliative volunteer program has left Holly feeling enriched by learning about the palliative patient's life and blessed by a volunteer relationship that is now growing into a friendship. Holly would suggest volunteering with TRU Palliative Care Services because there is so much to learn from another person's experience, even if they're in a different stage of life.



Morgana Young, TRU Thrift Volunteer

Another exciting program at TRU is our TRU Heroes program, through which our veteran volunteers help honor and care for patients who are also veterans. One aspect of this program is our Veteran Pinning Ceremonies. These ceremonies often include a veteran patient's family members and loved ones who recognize and wish to honor the memorable and historical efforts and sacrifices made by the veteran. TRU offers and produces these ceremonies to honor an individual's service to the United States Military. These ceremonies give veterans the opportunity to share more of their story in a safe space as they near the end of life.

If you are interested in becoming a TRU volunteer, please contact TRU Volunteer Services at 303.604.5226 or email volunteer@trucare.org.

#### Best of Boulder's TRU Thrift Shop

TRU Thrift Shop is not just a store, but a community. Did you know that our shop partners with over 40 nonprofits, including Boulder Shelter for the Homeless, Boulder Valley Humane Society, and Emergency Family Assistance Association (EFAA), to ensure that resources get into the hands of those most in need in our community? We are proud to support such incredible organizations through our Giving Room program.

TRU Thrift Shop was recently named the best thrift store in Boulder County for the seventh year in a row. This isn't just because of our amazing "one-of-a-kind finds" and our incredible volunteer program. It's also due to the fact that TRU Thrift Shop helps to support Boulder and surrounding communities by funding TRU Community Care programs like TRU Hospice and TRU Palliative Care.

TRU Thrift Shop is open daily from 10:00 a.m. to 5:30 p.m. and now features a café with a beautifully shaded patio. We are excited to announce that Huckleberry Roasters of Denver, CO is now our official coffee sponsor! Stop in to enjoy a cup today.

#### **TRU Gives Back**

TRU Community Care is dedicated to giving back to the community, not only locally, but also abroad. In 2006, TRU approached the Foundation for Hospices in Sub-Saharan Africa (FHSSA), an arm of the National Hospice and Palliative Care Organization, and was paired with Bumbuli Hospice. Bumbuli is located in Northeastern Tanzania near the Kenyon border which is about 6 hours from Kilimanjaro. Currently, they serve 972 patients with just 6 full-time staff members and 43 volunteers! Over the years, TRU has helped to support **Bumbuli Hospice with donations** totaling over \$100,000. The majority of this contribution has come from employee efforts such as bake sales, potlucks, craft fairs, and donations through payroll deductions. TRU has participated in exchange visits, hosting members of the Bumbuli team in Boulder and deployed multidisciplinary teams to Bumbuli to learn, conduct training, and offer services.

TRU staff give back in so many ways. More than 30% of TRU Community Care staff donate either to Bumbuli, TRU's Employee Education Fund, TRU's General Operating Fund, or in support of a TRU event. TRU employees donate their time by volunteering at our "Take Flight" Butterfly Release and at our "Perfect Peaches" event. Staff volunteers help in all aspects of the events. Our community of TRU employees and volunteers are engaged in community service beyond their efforts in support of TRU. They volunteer for and donate to countless organizations throughout the region.

"The meaning of life is to find your gift. The purpose of life is to give it away."

— William Shakespeare



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Questions? Call us at 303.926.4743 or email info@trucare.org.

To subscribe to our digital newsletter, visit trucare.org.

Please consider supporting our work with a tax-deductible donation to TRU today. For your convenience, a donor reply device is enclosed.

#### How YOU can give back to TRU

TRU Community Care relies on support from friends like you to continue our vital work: providing the best possible care to anyone who needs us, regardless of an inability to pay. Our programs are funded partly through Medicare, Medicaid, commercial insurance, and private payments, but because we give the same unparalleled care to everyone, we also rely on the generosity of business, foundations, and individuals like to you to help bridge the gap.

When you make a gift to TRU, you make a gift of lasting value. You are ensuring that everyone experiencing advanced illness or loss in our community is treated with respectful and compassionate care they deserve. We thank you for your consideration and generosity.

Visit **trucare.org** to learn more.

