

News from TRU Community Care and TRU Hospice of Northern Colorado

We work to ensure that everyone in our community can live with advanced illness as comfortably, confidently, and fully as possible. | Spring 2018

#### Advancing Care For The Community Investing in New Technology

Thanks in part to a gift from the **Leo Hill Charitable Trust**, TRU Community Care has invested in new technology to create a state-of-the-art Access Service Center (ASC). This new call center reflects TRU's commitment to continually find new ways to meet the time sensitive-needs of our patients, families, and referral partners. Admissions to TRU will now be more effecient with all necessary decision-makers in one location to expedite the initial assessment of patients. Additionally, the expansion of our triage team will improve our response time for patients



TRU Community Care's new Access Service Center

already on our service. GPS tracking will provide mobile workforce management through an iPhone app, which allows us to locate and send the staff member closest to the patient's community – thus creating a quicker response time for patients in need of support. The ASC is just the beginning of our technological advancements as we seek to develop a fully functioning Telemedicine Center.



TRU Community Care's new Care Center

# Our Care Center is Now in a New Location

Due to the purchase of the Boulder Community Health Broadway Campus by the City of Boulder, and in preparation for the campus redevelopment, TRU is pleased to announce that our inpatient hospice unit moved to a new location at Longmont United Hospital (LUH) on April 3. This beautiful new unit at LUH will continue to offer aroundthe-clock nursing care, state-of-the-art pain and symptom management, emotional and spiritual support, and personalized attention for those patients needing intensive hospice care that generally cannot be delivered in the home.

The move is a big change for TRU that reflects our

commitment to expand our services to meet the changing needs of our community. TRU is grateful for the opportunity to have partnered with Boulder Community Health and is looking forward to our new partnership with Longmont United Hospital.

Longmont United Hospital is located at 1950 Mountain View Avenue, Longmont, CO 80501. Our Care Center unit is located on Four South. Stay tuned for more information about a dedication event coming up in late May.

### TRU Hospice Thrift Shop: Volunteer Highlight

The TRU Hospice Thrift Shop would like to thank the University of Colorado Triathlon Team for their wonderful volunteer work. The team is a coed, student-run, club sports team that has won more National Championship titles than all other triathlon teams in the country combined! Needless to say, this is a group of very hardworking athletes, which is reflected through their recent volunteer work at our thrift store. We appreciate the team taking the time to support our mission, even amid a busy training schedule as they prepared for an upcoming competition.

After inserting boundless energy and much needed labor into the store on a quiet Sunday afternoon, they were able to have some fun with the store staff and partake in an "outfit challenge" that resulted in the fun photo you see here. Their 50 volunteer hours equate to a \$1,350 donation! TRU Hospice Thrift Shop was thrilled to work with the Triathlon Team and looks forward to collaborating with other CU groups in the future, including the Learning Specialists from the Athletics Department and the participants in the Better Boulder Day of Service. If you or your team or club is interested in volunteering at our thrift store, please contact Carol Thompson at (303) 604-5259 or CarolThompson@trucare.org.



University of Colorado Triathalon team

The store is open 7 days a week from 10:00 a.m.- 5:30 p.m. and we are always looking for new volunteers.

#### TRU PACE Celebrating One-Year Anniversary



TRU PACE members

Happy one-year anniversary to our wonderful PACE program! We have enrolled 72 participants since opening our doors a year ago. TRU PACE (Program of All-inclusive Care for the Elderly) coordinates and provides all needed preventive, primary, acute, and long-term care services so that older individuals can continue living safely in their community. TRU PACE is an innovative model that enables individuals who are 55 years old or older and certified by the state to need nursing-home-level care to live as independently as possible. TRU PACE helps participants and their family members navigate the complicated issues associated with aging.

For questions about TRU PACE, please call (303) 665-0115 Monday through Friday between 8:00 a.m. - 5:00 p.m. You can also visit our PACE website: pace.trucare.org or like us on Facebook.

## Moments of Gratitude: Grief Services

"The grief support group meetings I attended during the difficult first several months after my husband's death were so very helpful. I appreciated being with a group that instantly understood what that was like and how sad and lonely those days were. I looked forward to those hours spent with your leaders who knew how to help us move through that time. It helped me through the months that felt so impossible, and I am doing much better now, learning how to live as a single person. While the memories of my husband are and will always be precious, I am becoming able to find joy once more. I understand that there can still be purpose and reasons that I remain here without him, and I am learning what those are for me.



Please share my sincere gratitude with all volunteers involved with this TRU program. I already experienced and was amazed by all the support received from TRU while they provided hospice care for my husband through his last 9 months. They cared for him and really for our whole family during that time, knowing and giving what would be helpful in every situation. I'm not sure that I was able to connect with all who were involved with us then, so could you please share this message with that part of the TRU team for me and my family?

My husband was cared for by TRU during the last

9 months of his stay at Cherrywood Care Center in Louisville, CO. Cherrywood is another place that was excellent and wise in understanding his needs and in showing patience and love in caring for him. He died after a 4-day stay in TRU Hospice Care Center in Boulder. The staff there was wonderfully supportive to my husband and our family. We remain so very thanful for all the many who blessed us through TRU."

- Grateful TRU Hospice Caregiver



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Questions? Call us at (303) 926-4743 or email info@trucare.org.

To subscribe to our digital newsletter, visit trucare.org.



who give to TRU Community Care and TRU Hospice of Northern Colorado participated in our seven-question survey all about **trust**, **communication**, and **connection** 



