

TRU Triumphs 2014

Throughout 2014, TRU Community Care continued to serve our communities with compassionate care. We have adopted the tagline, "What TRUly Matters," in honor of the patients and families we serve at one of the most profound times of life. As we look back on our accomplishments in 2014, we honor and celebrate the lives of the many patients and families we served.

DURING 2014

We served 1,691 patients and families who were living with a terminal illness or with an advanced disease, offering our expert medical, emotional, and spiritual care and support.

- 1,216 received hospice only
- 280 received palliative home health and social work counseling
- 195 requested a palliative care consultation for guidance on symptom management
- 428 stayed at the TRU Hospice Care Center at some point during their treatment

59% of patients received care for 30 days or fewer – many families told us they wish they had contacted us sooner in the disease trajectory

96% of caregivers said they would recommend TRU Hospice to others

2,535 TRU Hospice family members received up to 13 months of individual or family grief counseling

413 adults participated in TRU Hospice support groups

71 children and teens participated in Healing Circles groups

In 2014, 383 volunteers dedicated 27,731 hours to care for patients and their families, walked alongside those who are grieving, assisted with administrative tasks, and staffed the TRU Hospice Thrift Shop. During 2014, 49.3% of patients were touched by volunteers. This service is valued at \$687,015 and equal to 13 full-time positions.

Our volunteers come in all age groups - the youngest one is 13 and the most senior is 97. The average age of our volunteers is 53. In 2014, we were pleased to welcome 103 new volunteers, ready to donate their time and talents to our cause. As part of our 11th Hour Program, 20 highly trained volunteers provided comfort and a compassionate presence to 18 patients over 27 nights and 65 visits. These patients otherwise would have died alone.

4,148 children, teens and adults participated in educational community presentations at schools, faith communities, businesses, nursing facilities, and hospitals.

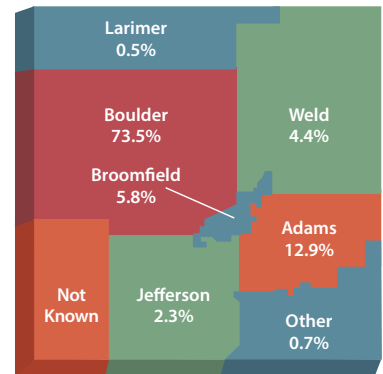
TRU's series on KGNU included, "Dying Isn't Just About the Body", "Grief Awareness", and "Grief Around the Holidays" (audience reach 40,000 listeners).

NEW IN 2014

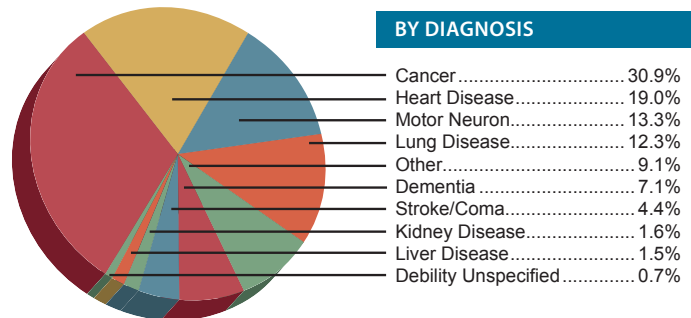
Consolidation - We completed a transaction on July 1 when Hospice of Northern Colorado and TRU came together to achieve economies of scale in our operations through back-office consolidation and sharing of resources, including financial services, human resources support and quality and compliance programming. This transaction allowed us to maintain our commitment to fulfilling our missions to care for all those with advanced illness regardless of ability to pay. We were also able to maintain our identities and respect the wishes of our donors that their philanthropic support remain in our respective communities.

Case for Support - During 2015, we project a funding gap of more than \$1,000,000 on patient care and family services. Further, many people who seek our help lack insurance or other means of reimbursement for our services. Nevertheless, we provide the same level of care to everyone, regardless of ability to pay.

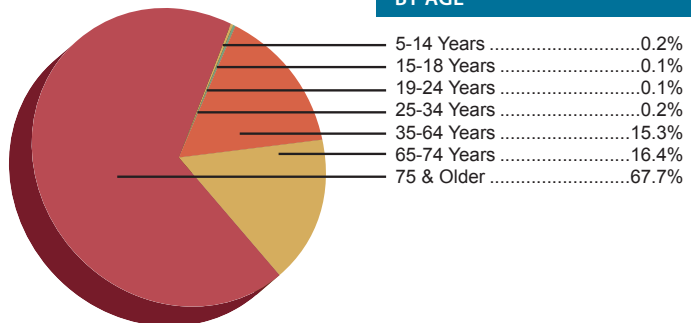
BY COUNTY



BY DIAGNOSIS



BY AGE



formerly HospiceCare of Boulder & Broomfield Counties

COMMUNITYCARE

Hospice | Supportive Services

For more information contact Annette Mainland, 303.604.5261
annettemainland@trucaare.org